

## **1. Introduction**

Khanyanjalo Consulting is a 100% Black Female owned company that provides cleaning in private and public sector. The company has been in existence for the past 10 years, and is accredited provider by the relevant accrediting bodies. To date the company marks the total of 6years in its experience of providing the cleaning services to its clients

## **2. Services**

Commercial / industrial cleaning  
High pressure cleaning;  
Site cleaning on existing and new developments;  
Stripping and sealing of floors

## **3. Vision**

As a Black Economic Empowerment Company we strive to become an efficient and effective provider of cleaning and hygiene services to the industrial and commercial markets through job creation for the previously disadvantaged individuals and communities.

## **4. Mission**

Our mission is to provide an efficient and effective cleaning and hygiene services to the industrial and commercial markets using environment friendly products, and highly trained staff in line with Health and Safety and Infection Prevention and Control Guidelines.

## **5. Objectives**

- Attain the highest standards of cleanliness and hygiene
- Provide the right climate and training to attract and retain quality staff
- Create job opportunities for unskilled communities
- Satisfying customer needs by providing a professional and cost effective service
- Provide a work environment that contains no threat to safety and health for the employee and public at large
- Provide a workforce with the necessary knowledge of work safety
- Provide a workforce with a positive attitude to work safety
- Provide a workforce that is physically and mentally healthy

## 6. Core values

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We uphold the following values :

- ✓ Reliability – offering value-adding services within agreed timeframes.
- ✓ Honesty – frankness on our delivery capabilities.
- ✓ Quality – services guaranteed to yield required results.
- ✓ Professionalism – treating clients and all persons we deal with in business with a sense of respect and being courteous.
- ✓ Customer-focused – being number one with customers

## 7. Bee Level

- Level 1 BBBEE = 135%
- Black Owned Company
- 100% Black Woman Ownership

## 8. Tax and accounting service

TCS Accounting

47 Redwood Place, Moreleta Park, Pretoria, 0044

P O Box 41951, Moreleta Ridge, 0044

Tel 012-997 3558 / 012-997 0577

## 9. Quality Assurance

We operate a stringent Quality Management System that is tailored to the individual client, whilst maintaining the strict standards including National Core Standards requirements when providing our services to health facilities

We carry out weekly quality inspections , which are recorded and integrated into our documented quality procedures.

This ensures we provide a consistent high level of service, which meets our quality objectives against our prescribed key performance indicators.

## 11. Health & Safety

We have a strict code of conduct for the adherence to Health & Safety, not just for the protection of our employees, but also for that of our clients and the public.

We appoint Health and Safety committees in any site where we have more than 50 cleaning staff

We are continually up to date with the latest Health & Safety regulations and procedures, which are stringently adhered to by all tiers of management and employees.

We maintain a comprehensive register of risk assessments to cover all aspects of the cleaning that we provide.

Employees from their first day of employment, through induction, handbooks and pictograms are made aware of our culture of Health & Safety and the importance that it plays with regard to both themselves and the client.

## **12 . Footprint**

We have a National Footprint as we have operated in KwaZulu-Natal and Gauteng Provinces

## **13. Contacts**

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